		MINIMUM		DESIRABLE
QUALIFICATOINS	•	NVQ2 or GCSE level (5		
		grades A – C) or equivalent		
EXPERIENCE	•	Office experience within	•	Clerking/Governance
		an administration capacity		experience
SKILLS & ABILITIES	•	Excellent organisation skills Good communication skills Establish effective working relationship with Managers Ability to be extremely accurate, detailed and confidential and able to work to tight deadlines, under pressure Ability to learn quickly, be organised and identify and suggest changes to processes Eye for detail IT literate with good Excel and Word skills	•	Willingly participate in TSAT projects
KNOWLEDGE	•	Customer care procedures and best practice Knowledge of Data Protection and confidentiality	•	Understanding of education governance Knowledge of Data Protection and GDPR
PERSONAL QUALITIES	•	Good team player and willingness to work in partnership with others Self-motivation and initiative Enthusiasm for change 'Can do' attitude and flexible approach Demonstrate self-confidence and respect for others Confidence and character to work across all levels of staff and fit within the		



team in the Portsmouth Hub	